



Dear Four Star Customer:

Recently you received a letter from Merrill Arndt of Four Star Electronic Security, notifying you that your Four Star account will now be serviced by our firm — Security Service Company. Four Star has been one of the standout security firms in the local area for many years. We are proud that they have entrusted us with the care of their valued customers.

As the provider Merrill has chosen, we feel a strong responsibility to Four Star's customers. We welcome you to the SSC family, and we promise to maintain the high standards of service and affordability that you're accustomed to.

We also offer exciting new capabilities that weren't part of the Four Star service portfolio, including:

- New-generation video security monitoring, with sophisticated home and business options.
- The Personal Emergency Response System, enhancing protection to those who need it.
- Mobile device access and control, enabling easy remote management of all security functions.
- VitalLink® radio solutions to eliminate phone lines.

In line with improvements that new technology and services have brought, SSC upgraded its look and message in 2011. This striking new visual identity is timely and appropriate. It's the instantly recognizable mark of a leading-edge, high-end technology company.

We are committed to delivering exactly the security services our customers need in every situation. Our services are based in our own central station, which means your security is monitored right here by our own people, who are on call 24-7. That's the SSC way. Today, when we promise "Security Beyond Peace of Mind," we mean that our unique combination of service and technical savvy delivers more than a sense of security. It provides a verifiable protection you won't find elsewhere — the very best combination of current technology and service.

Our customers are invited to visit our location in Fleetwood to see first hand how your security is being monitored. Call for an appointment prior to your visit.

Sincerely,

Richard F. Long Sr.
President

PS — Do you have questions about SSC or the transition to our services? Please call us today at **800-232-2500** for the answers.